



December 18, 2020

iVMS and cVOC Users,

Previously, iVMS and cVOC user interfaces required your browser to have Adobe Flash enabled to display charts, graphs and the alarm manager dashboard. With Adobe announcing that they are stopping distribution and stopping updates to Flash Player, Telestream had to update iVMS and cVOC with new technology.

Telestream has developed new software for iVMS and cVOC. Both versions of software remove the need for Flash to be enabled in the browser and use HTML5 based pages for charts, graphs, and the alarm manager dashboard.

iVMS version 5.14 is available on December 18, 2020. cVOC version v3.04 will be available on or before January 8, 2020. Please work with your Account Team to obtain the Software, Release Notes and MOP. You will also have to make sure that all IQ probes are compatible with the new iVMS and cVOC software. Work with your Telestream Account Team to define and develop a probe upgrade plan.

If you can maintain Flash in your browser, there is no need to update the iVMS or cVOC software.

If your iVMS and cVOC are covered under a Support and Maintenance agreement, the v5.14 and v3.04 software upgrades will be included as part of the service we provide.

If your iVMS and/or cVOC is not covered under a Support and Maintenance agreement, the upgrade will be provided for a cost. Please contact your Account Manager to obtain a quote.

The previous Telestream announcement can be found here:

[IQ-iVMS-FLASH-EOL-Letter-10102020.pdf \(telestream.net\)](#)

The Adobe announcement can be found here:

<https://www.adobe.com/products/flashplayer/end-of-life.html>

Thankyou,

Dave Gaetani

Product Manager